



Caregivers and RNs Demand Action, Not More Discussions. Management's Response To Patient Care Petition Unacceptable.

In a letter dated May 15, 2012, the Vice-President of Human Resources gave the Administration's response to the petition sent by Glendale Caregivers and RNs. To quote:

"As you know, Glendale Memorial Hospital and Health Center is committed to the highest standard of patient safety and quality of care. Additionally we practice and support the state mandated Registered Nurse staffing ratios. In accordance with discussions held in and with members of the Professional Practice Committee our commitment is to have the appropriate number of staff per patient in accordance with state mandated staffing ratios at the beginning of every shift and what patients we anticipate will be admitted to the unit during that shift. As the census changes on any given unit, staff adjustments are made accordingly."

All the employees - Caregivers and RNs - can see through this and read between the lines. The claims by the administration of following the State-Mandated Safe Staffing Ratios Law fall flat. It is not the reality on the floors. It is obvious that they have not walked in our shoes. The letter concludes with:

"We are committed to the success of our employees and genuinely appreciate all they do for our hospital, our patients and the community we serve. As you know, Glendale Memorial Hospital and Health Center is the recipient of 10 HealthGrade Quality Awards over the last five years - much of the credit goes to our employees - both nursing and non-nursing."

We appreciate your concern for the provision of quality patient care and again, invite further discussion on the staffing concerns you have raised."

Come to the Next PPC/PCC and RN/Caregivers' Council for a Strategy Meeting. It will be just us, no management.

When: Thursday, May 24, 2012 at 7:30 A.M.

Where: 1st floor Conference Room (by the elevators and Staffing Ofc.)



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